HOUSE No. 1518

By Ms. Spiliotis of Peabody, petition of Joyce A. Spiliotis and others relative to further regulating third-party billers of automobile glass insurance claims. Financial Services.

The Commonwealth of Massachusetts

PETITION OF:

Joyce A. Spiliotis Dianne Wilkerson Edward G. Connolly

In the Year Two Thousand and Five.

AN ACT PROHIBITING AUTO GLASS INSURANCE CLAIM'S THIRD-PARTY BILLERS FROM PARTICIPATING AS VENDORS OF AUTO GLASS REPLACEMENT AND/OR REPAIR SERVICES FOR THE SAME INSURANCE CARRIER.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

- 1 SECTION 1. Notwithstanding any provisions of any general or
- 2 special law to the contrary, no company which serves as a third-
- 3 party biller for a particular insurance company, whether a carrier
- 4 or an agency, may additionally provide auto glass replacement
- 5 and/or repair services for such insurance company.
- 1 SECTION 2. Such third-party biller shall not be related to any
- 2 glass replacement and/or repair services company by any substan-
- 3 tial stock ownership by individuals, familial relations, nor related
- 4 companies through stock ownership.
- 1 SECTION 3. Such third-party biller shall file with the Office
- 2 of the Insurance Commissioner statements of ownership every six
- 3 (6) months on a prescribed schedule, or upon any material change
- 4 in ownership.

- SECTION 4. All third-party billers shall file with the Office of the Insurance Commissioner all contracts held with specific insurance companies, either carriers or agencies, which delineate the provisions of the business relationship, excluding the amount of consideration provided for third-party billing services. Such contracts must be filed in the Public Records Section of the Division of Insurance.
- SECTION 5. Each violation of failure to file either the statement of ownership and/or agreements between insurance companies and third-party billers shall result in a fine of not less than \$1,000.00 per incident. Judgement of such violation shall be at the sole discretion of the Commissioner of Insurance.
- SECTION 6. Each violation of Section 1, an auto glass replacement and/or repair job performed by a related company, shall result in a fine of not less than \$300.00. Judgement of such violation shall be at the sole discretion of the Commissioner of Insurance. Furthermore, the Office of Insurance Commissioner shall create and make widely available, forms for reporting such violations to said office.